

JAYLEN TURNER

CONTACT

📞 402-215-9070
✉ jaylentu05@gmail.com
🌐 [Personal Site](#) • [Github](#)

SOFT SKILLS

Curiosity • Understanding Context
Technical Mindset • Communication
Self-Motivation • Leadership
Teamwork • Problem Solving
Responsibility • Determination

TECHNOLOGY SKILLS

Machine Learning • Artificial Intelligence
Database Systems • SQL • Python • Data Analysis • Pandas • NumPy • Data Visualization • Tableau • PowerBI
Matplotlib • Seaborn • Plotly • Cufflinks
Data Cleaning • Database Modeling
Database Design • Database Schema
Java • JavaScript • Digital Forensics
HTML • Bootstrap • CSS • OOP • Azure
Databricks • Azure DevOps • Azure Data Factory • Azure Data Lake • Microsoft Suites • Agile Methodology

PROJECTS

[Data Hivemind](#) • [Nerf War Admin](#)
[Video Game Music Player](#) • [Statistics](#)
[Photography Database](#)
[Forecasting Player Engagement](#)
[Behavior Based Weight Modeling](#)

CERTIFICATIONS

[Disney Data & Analytics Certification: Business Intelligence](#)

SUMMARY

This resume provides a brief overview of my accomplishments. For a more comprehensive showcase of my work, please visit my portfolio website - [here](#)

WORK EXPERIENCE

Senior Workforce Strategy Analyst - Disney JUNE 2024 - CURRENT

- Led a cross-functional team to onboard a new scheduling system, overseeing system learning, testing, and training.
- Led collaborative meetings with operational and senior leaders to address cast member needs, identify challenges, and discuss solutions.
- Designed and implemented an early release process for the new scheduling system, resulting in labor cost savings of millions annually.
- Developed automated reports for key performance indicators, such as attrition, headcount, and benefit time audits, enhancing decision-making.
- Planned, developed, and maintained end-to-end data pipelines to enable day-one operational reporting for the new scheduling system.
- Automated manual processes to streamline workflows and improve operational efficiency.

Technologies: Python, R, Tableau, PowerBI, Excel, SQL, SmartSheet

Workforce Strategy Analyst - Disney DEC 2023 - JUNE 2024

- Developed, sustained, and optimized data pipelines for operational and reporting purposes.
- Automated processes to streamline workflows and boost efficiency.
- Implemented automated KPI reporting to enhance data visibility.
- Enhanced a machine learning model to predict weekly call volumes.
- Presented insights and recommendations to senior leaders and directors in bi-weekly meetings.

Technologies: Python, R, Tableau, PowerBI, Excel, SQL

Labor Systems Data Analytics & Integration Intern - Disney SUMMER & FALL 2023

- Developed day one reporting for a new scheduling system deployment.
- Engaged with clients daily to gather and clarify report requirements.
- Managed multiple reporting projects simultaneously and effectively.
- Reports were used by leaders in park operations for a multitude of purposes including shift trades, efficiency training, and more.

Technologies: Business Objects, SAP, Tableau, SQL, SSMS JIRA

Business Intelligence Engineer Internship - Buckle SPRING 2023

Data Analytic Engineer Internship - Kiewit SUMMER 2022

EDUCATION

Master of Data Science - [Bellevue University](#) 2024 - 2025

- 3.95 GPA
- Omega Nu Lambda: Online Student Honor Society

[Bachelor of Computer Science](#) - [University of Nebraska Kearney](#)

- 3.82 GPA • Graduated Magna Cum Laude Distinction 2019 - 2023
- Dean's List Recipient x8

Organizations:

- Men's Leadership Project • Office of Diversity & Inclusion
- Phi Eta Sigma: Freshman Honor Society
- Epsilon Pi Tau: Technology Honor Society
- Alpha Phi Sigma: Criminal Justice Honor Society